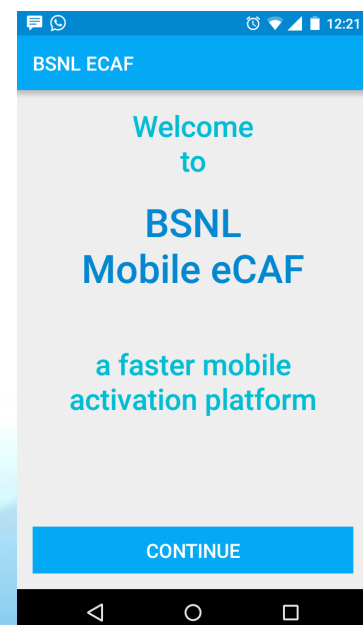# BHARAT SANCHAR NIGAM LIMITED

e-CAF Mobile App

It Is a Mobile SIM activation and Customer Acquisition Form (CAF) handling software package for new prepaid connections. It enhances the Prepaid SIM activation process so as to avoid delays associated with collection of CAF from Channel partners and SIM activation .

In the current Process the Connection can be activated only after data entry in the Sancharsoft, Physical verification of CAF /Documents (POI, POA) by CSC , followed by Tele verification. Since current process involves Physical movement of CAF from Retailer to Franchisee and then to BSNL.

The proposed e-CAF App will allow CAF data entry at point of sale along with capturing images of Photo,CAF, POI & POA. Then it will be available online to CSC for verification of CAF/POI/POA and further activation thereby accelerating the SIM activations.

Workflow

1. Authentication
2. Mobile Number Selection
3. CAF Entry through e-CAF
4. Capturing of Photo, CAF,POI & POA
5. SIM Selection

BSNL ECAF

Welcome
to

**BSNL
Mobile eCAF**

**a faster mobile
activation platform**

CONTINUE

Activity at CSC

The list of CAFs submitted by Retailer / Franchisee through e-CAF App will be displayed separately to CSC in a menu option in Sancharsoft System. The further process is same as in present practice. The status of Mobile e-CAF activation will be sent to Franchisee and Retailer through SMS .

ABOUT **ITPC**

BSNL's, IT Project Circle (ITPC) is located at Pune. ITPC manages four Data Centers @ Pune, Hyderabad, Kolkata and Chandigarh. ITPC takes care of various IT requirements of BSNL. ITPC Development Center is actively involved in development of in-house Software Application developments like Sancharsoft, Online Payment Portal, My BSNL App, Enterprise Business portal, ASA Services, GPMS & PCPR.

Developed By

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